

Accessibility Statement

Last reviewed: August 2026

Things N' People is committed to making our online shop accessible to everyone. All customers, regardless of ability, should be able to browse, shop, and support our mission of funding the Soul Clinic Foundation.

What we've done

We've reviewed our site using an accessibility tool and made improvements where possible — including to color contrast and navigation — while keeping the look and feel of our brand intact. This is ongoing work, and we'll continue improving as issues are identified.

Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) set out requirements for making web content more accessible to people with disabilities, organized into three conformance levels: A, AA, and AAA. "Fully conforms" means all requirements at a given level are met with no exceptions; "partially conforms" means some requirements are met but others are not yet.

Things N' People's website is **partially conformant** with WCAG 2.1 Level AA. Partially conformant means that some parts of the site do not yet fully meet this standard. We are continuing to identify and address these gaps over time.

Known limitations

Some elements of our shop, including product pages and checkout, may not yet be fully accessible to all assistive technology. If you run into a barrier while browsing or trying to complete a purchase, we want to know.

Need help or found a barrier?

If any part of shopping with us isn't accessible to you, contact us and we'll help you complete your order another way.

- **Email:** thingsandpeople@soulclinic.com

We aim to respond promptly to accessibility requests and complaints.